

PET ADMISSION POLICY APARTHOTEL CIUDAD LAUREL

The customer must accept the following conditions for the acceptance of his booking:

1. A maximum of one pet per room is allowed (consult with the hotel about the possibility of two pets if they are small breeds).
2. The program is intended for domesticated dogs, up to a maximum of 30 kg.
3. Guests must bring a leash or carrier bag for pets who must be kept on a leash or in their respective bags while outside their rooms.
4. The cleaning of the room will be between 11 am and 1 pm approx. During the cleaning of the room or any other service provided, the pet must be removed from the room, or it must be in its transport bag or controlled with the leash by its owners.
5. Guests must dispose of their pet's waste. **Pets do not have access to the restaurant and other areas where food and beverages are served. They also do not have access to children's play areas such as the mini-club, volleyball and sandpit.**
6. The guest must have all the legally required documentation at the time of check-in, which may be required at any time by the Hotel management.
7. The guest is responsible for any noise of their pet and will ensure that do not disrupt or affect the peace and quiet of other guests. If the hotel determines that the pet is disruptive to other hotel guests, the hotel may request, at its absolute discretion, that the pet be housed outside the hotel. **The Aparthotel Ciudad Laurel reserves the right to terminate the client's stay if the pet disturbs other guests staying at the hotel without the right to any claim or compensation from the client and immediately.**
8. **The hotel reserves the right to make additional charges if the pet causes damage or if the guest uses towels or pillows for the pet. Guests agree to pay the hotel charges for repairs, cleaning or damages caused by pets.**
9. Guests with pets must sign this document assuming responsibility for any damage caused by their pets. The hotel may exclude a pet if the hotel considers the pet to be dangerous or likely to frighten, harm or affect the stay of other guests.

We wish you a pleasant stay

Signature of the guest: