

PET ADMISSION POLICY APARTHOTEL CIUDAD LAUREL

The client must accept the following conditions for the acceptance of his reservation:

1. A maximum of one pet per room is allowed.
2. The program is intended for domesticated dogs, up to a maximum of 30 kg.
3. Guests must keep their pet on a leash or in their respective bags while they are out of the room.
4. When the cleaning of the room starts at 11:00h and ends around 13:00 approx. or any other service is provided inside the room, the pet must be removed from the room, or they will have to be in their transport bag or controlled with a leash by their owners.
5. Guests must dispose of pet waste. **Pets do not have access to the swimming pools, buffet restaurant or other areas where food and beverages are served. They also do not have access to the children's play areas such as the mini club, volleyball and sand area.** However, at the tables on the outdoor terrace (in front of the stage) you can eat with your pet, as long as they are properly leashed to the table or kept in their bag (the aim is that the client can enjoy their pet during breakfast, lunch and dinner without disturbing the tranquillity of the rest of the clients).
6. The guest must have all the legally required documentation at the time of check-in, which may be required at any time by the Hotel management.
7. The guest is responsible for any noise pets may make and will ensure that pets do not disturb or affect the peace and quiet of other guests. If the hotel determines that the pet is disruptive to other hotel guests, the hotel may request, at its absolute discretion, that the pet be housed outside the hotel. The Aparthotel Ciudad Laurel reserves the right to terminate the client's stay if the pet disturbs other guests staying at the hotel without the right to any claim or compensation from the client and immediately.
8. The hotel reserves the right to make additional charges if the pet causes damage or if the guest uses towels, pillows, for the pet. Guests agree to pay the hotel charges for repairs, cleaning or damage caused by pets.
9. Guests with pets must sign this document assuming responsibility for any damage caused by their pets. The hotel may exclude a pet if it is deemed to be dangerous or likely to frighten, harm or affect the stay of other guests.

We wish you a happy stay

Customer name:

Customer signature: