



PET FRIENDLY

Because holidays are for them too!

At Aparthotel Ciudad Laurel, we know that pets are part of the family, which is why we welcome them with open arms.

To ensure a pleasant stay and the well-being of all our guests, please read and agree to the following rules during your stay:

1- PET ACCOMMODATION



- A maximum of one pet is permitted per apartment.
- Only domesticated dogs weighing up to 30 kg are permitted.
- Pets are only allowed in standard apartments.
- The supplement per pet is €16 per night.
- The hotel reserves the right to refuse pets that display aggressive behaviour, pose a risk to other guests or do not meet the appropriate hygiene and health standards.
- Dogs considered potentially dangerous must comply at all times with current regulations (licence, insurance, muzzle and lead where applicable).

5- APARTMENT CLEANING

- The cleaning service will only enter the apartment when the pet is not present or is kept under the owner's full control.
- Otherwise, the hotel may postpone the cleaning service until it can be carried out safely.



8- DAMAGES

- Guests will be liable for any damage caused by their pet to the hotel's premises, furniture or equipment.
- Furthermore, additional charges may apply for repairs, extra cleaning or the replacement of textiles or items in the apartment that have been used by the pet.
- The cost of any damage will be assessed and communicated by the hotel.

2- WELCOME PACK

To make your pet feel at home, you'll find a welcome pack on arrival, which includes:

- Bed
- Food and water bowls
- A welcome gift.



These items must remain in the flat throughout your stay and be returned in good condition on departure.

3- DOCUMENTATION



- At the time of check-in, guests must have the documentation required by current legislation to hand; the hotel may request to see this at any time.
- Pets must be fully vaccinated, treated for parasites and in good health.

6- ACCESS TO THE PREMISES

For health and safety reasons, pets are not permitted in:



- Swimming pools.
- The buffet restaurant and other indoor areas where food or drink is served.
- Children's play areas (Mini Club, volleyball court and sandpit).

Pets are permitted at the designated outdoor tables in the restaurant, provided they are kept securely on a lead or inside their carrier and do not cause any disturbance to other guests.

9- LIABILITY

- The hotel shall not be liable for any loss, escape, illness, accident or death of the pet during the stay.
- The owner accepts full responsibility for any personal injury or damage to property that their pet may cause to third parties or to the hotel's premises.



4- RULES DURING YOUR STAY

- Pets must be kept under their owner's supervision at all times.
- In all communal areas, pets must be kept on a lead or remain inside their carrier.
- Pets must not be left alone in the flat for prolonged periods.
- Owners are responsible for collecting and disposing of their pet's waste.



7- COEXISTENCE

- The owner shall be responsible for ensuring that their pet does not bark continuously, display aggressive behaviour or engage in any other conduct that disturbs the rest or peace and quiet of other guests.
- If the hotel considers that the pet is causing repeated disturbances, poses a safety risk or is adversely affecting other guests' stay, it may request that the pet be removed from the premises. In the event of non-compliance, the hotel may terminate the stay without any entitlement to compensation.

10- ASSISTANCE ANIMALS

These terms and conditions shall not apply to duly certified guide dogs or assistance animals, which shall be governed by the legislation in force.



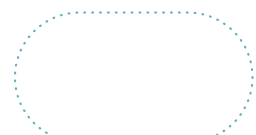
ACCEPTANCE

By signing this document, the guest fully accepts these rules and undertakes to comply with them throughout their stay.

Guest's name: _____

Apartment number: _____

Date: ____ / ____ / ____



Guest's signature

